What is OvidToday®?
OvidToday® is an app that allows institutional customers to browse and read the most current issues for all of the journals they subscribe to on Ovid. Content published within the last six months is available in the app. Any end user whose institution subscribes to Journals@Ovid can take advantage of it.

How much does OvidToday® cost?
OvidToday® is freely available to all institutional customers who have an Ovid journal subscription.

Can I read journals offline?
You can save individual articles to a reading list, which are then available for offline reading. To read an entire journal issue offline you can save all of the individual articles to your reading list.

Is searching or multimedia available in OvidToday®?
There is a search which allows users to find journals to add to their personalized journal list. However, users cannot search within the journal content. The app focuses on browsing recent issues and reading the full text for articles.

What devices are supported by OvidToday?
OvidToday is available for iOS and Android users. The devices we currently support include the Apple iPhone 6 or greater, iPad and iPad mini, Samsung Galaxy Tab, and Fire HD tablet devices.

Where can I install/download OvidToday?
You can find the OvidToday app in the Apple store for the iPhone, iPad, and iPad mini; in the Google Play store for the Samsung Galaxy Tab; and in the Amazon store for the Fire HD tablet.

Is usage being tracked in OvidToday®?
Yes. Full text views are tracked and recorded in Ovid WebStats. These stats are fully Counter 4 compliant.

What information will end users need to know to be able to log in to OvidToday®?

Authentication
OvidToday® requires 2 levels of authentication; Ovid institution and Ovid personal account. You can use your existing personal account you created in Ovid or create a new one directly from the OvidToday® app from the login screen. If you are unsure if personal accounts are enabled for you Ovid account, please contact support@ovid.com.
Generate Access from the Ovid website
With the latest release of OvidToday® users can now generate access for the app from the Ovid website. A user can simply login to Ovid at ovidsp.ovid.com however they do today and click on the Mobile tab. On this page the user can generate a token for OvidToday® which they will access via email on their device. Tapping on the token link in the email will bypass the entire login process in the app and allow users to instantly begin browsing journals.

Note: The “Mobile” tab only appears in Ovid for accounts that are PIN enabled. Please contact support@ovid.com if you’d like to have PIN accounts enabled.

Can an administrator generate app access for another user from the Ovid website?
Yes. An administrator can login into Ovid, then login to the desired user’s PIN account (or create one for them) and generate a token for the user. Be sure to use the user’s email address when creating the PIN account.

How can users access the Ovid website in order to generate access to OvidToday®?
They can login to Ovid however they do today. This includes IP authentication, Athens or Shibboleth, Login ID and Password or Proxy. As long as the user has a PIN account, they can then generate a token which will be emailed to the address associated with their PIN account.

Can users still access OvidToday directly using IP Authentication or their Ovid login and password?
Yes. See details below on these options. The access via Ovid was added for users who cannot connect their mobile devices to their institution’s wireless network.

How does remote access work?
Users who generate access via Ovid as described above will automatically have a remote token placed on their device.

Alternatively, users must initially log in via IP authentication while within their institution’s network. A token is then automatically set on the device to allow access from outside the institution for 90 days. The user will be presented with an expiration warning, and then presented with a notice when the token expires. Upon token expiration, only articles the user has saved to the device in their Reading List will be available. To renew the remote token, the user needs to return to their institution and log in via IP authentication. A new token will automatically be given to allow access from outside the institution for up to another 90 days.

If users are logging in to the app using a Group ID and password, no remote token is required since a username and password will be used.

Can tokens be set for longer than 90 days? Or for less than 90 days?
At the discretion of the Ovid site administrator, Technical Support can shorten or extend the remote token duration.
Let’s Get Started
After the user has installed the app, he or she will be presented with a ‘Let’s Get Started’ button. Tapping the button will check the user’s device IP address to determine if it is within the IP range the institution has provided to Ovid. If the IP is matched the user will be prompted to enter personal account credentials (personal username and password) or create a new personal account.

If the IP address is not matched the user will be prompted to ‘Try again’ or ‘Login Using Your Ovid ID and Password’.

Login Using Your Ovid ID and Password
After selecting this option, users can log in with an Ovid username and password. This is the same username and password used to access Ovid at http://Ovid.ovid.com. These credentials will be saved and users will not need to log in again unless they explicitly log out using the log out button within the OvidToday® App. Following validation of the Ovid username and password the user will be prompted to enter personal account credentials (personal username and password) or create a new personal account.

Personal Account
Following IP authentication or entering an Ovid username and password, the user will be prompted to enter or create a personal account. If a user already has a personal account set up on Ovid that same personal account can be used to access the app; otherwise he will be prompted to create a new one.

What are some common reasons for trouble logging in?
User names and passwords are case sensitive, so you may want to check that your Apple device is not automatically capitalizing the first letter. Also, make sure that you have a strong network connection that is not timing out before authentication can be completed.

I have an end user who is not sure what his/her Ovid credentials are. Should I direct them to contact Ovid Support to get a new password?
Ovid values the security of your institutional holdings and therefore will not supply a username to a person unless it’s been verified by the customer’s primary contact with Ovid. To ensure the security and integrity of your institutional systems, we ask that you designate someone within your organization – a librarian or other systems administrator - to help patrons who are experiencing difficulties in using OvidToday® because they do not have current Ovid credentials or a personal account.

When introducing OvidToday® within your institution, you may receive additional user requests for the Ovid username and password if users are not accessing within the IP range associated within your Ovid account. If you are unsure what username and password should be used please contact support@ovid.com.

Do my users need a personal account?
Yes, all users must have a personal account. They can either use an existing one from Ovid or create one in the app. The personal account is used for personalization, including creating your own journal list and your article reading list.
Key functionality

Selecting Journals
There are several ways within the app for users to manage the journals that appear on their home page. Upon the first open of the app users will be taken directly to the selection screens after logging in. These same selection screens are available from the home page at any time, or from the profile page where they can add or remove their selections. Selection is done via a category breakdown, through an A-Z list of journals, or by searching for a journal title. When users expand a category, the first 40 journals in that category will load. Scrolling to the end of the first 40 will load the next 40 and so forth. The A-Z list works similarly, slowly loading all of the journals in the background while the user scrolls.

The Reading List
Any article can be added to user’s reading list from the home screen or while reading an article. When an item is added to the reading list the PDF is automatically downloaded and saved on the device. Articles are then available when the user is offline. In fact, if an internet connection is not available, users are routed to the reading list.

Profile
The profile page gives an overview of the PIN account information for the user. In the first release this information is read-only, but the intent is for it to become editable. The profile also provides a list of all the user’s selected journals in alphabetical order. A swipe to the left reveals a delete button, making it simple to see which journals are selected and remove any that are no longer of interest. The user can also access the journal selection screens again from within their profile. New selections are incorporated into the alphabetical list.